

MEDIA RELEASE

18 April 2018



Samford Pharmacist wins TerryWhite Chemmart Pharmacist of the Year

Samford Pharmacist Karen Brown has been awarded the prestigious 2018 TerryWhite Chemmart Pharmacist of the Year.

Announcing her win at the inaugural HEART awards, TerryWhite Chemmart's Chief Operating Officer, Duncan Phillips said Karen's passion for pharmacy as well as her motivation and drive made her a worthy recipient for the honour.

"Karen is the perfect representation of what TerryWhite Chemmart stands for," Mr Phillips said.

"A true leader, Karen has driven record growth in her pharmacy by understanding what her local community needs and going the extra distance to deliver for them.

"By working closely with her team, Karen has redefined how people view their local pharmacy. She has shown the strength of the TerryWhite Chemmart brand by proving we are a true hub of health services and not just a dispenser of medications."

Now in her tenth year at TerryWhite Chemmart Samford, Karen is a well-known and trusted advisor to many locals.

"Karen's commitment to the Samford community deserves to be recognised and applauded," Mr Phillips said.

"Never one to rest on her laurels she is always looking for new ways to inspire her local community through initiatives such as the innovative in-store service The Clinic Hub and the annual Samford Health Expo.

"Through these initiatives Karen has been able to bring together a range of health and lifestyle providers, giving the community a valuable opportunity to come together, share experiences and learn about exciting new health initiatives.

"Karen has opened the doors of TerryWhite Chemmart to the entire community allowing for greater discussions on ways people can improve their wellbeing and lead healthy and active lifestyles."

News of Karen's win didn't come as a surprise to those who know her best with her colleagues at TerryWhite Chemmart Samford describing her as a true leader and valued member of the community.

"It certainly goes without saying that Karen is a valued member of the Samford community," said Rod Garozzo who has worked alongside Karen as a business partner for close to 10 years.

"To me, Karen embodies what it means to be a true community pharmacist. She puts her heart and soul into everything she does which is evident by the strong and loyal customer base she has built." Mr Garozzo said.

"Her positive leadership and willingness to go the extra distance for everyone who not only comes into the shop but for her business partners is inspirational.



"I've learnt so much by working with Karen and I couldn't think of a more deserving winner of this award".

Accepting the award at the TerryWhite Chemmart Masterclass, Ms Brown said it was an incredible honour and privilege to win the award.

"I'm incredibly honoured and privileged to win the TerryWhite Chemmart 2018 Pharmacist of the Year Award," Ms Brown said.

"This award celebrates and honours the best Pharmacists in the industry, and being the best is about being surrounded by the best. I honestly couldn't ask for a better network of Pharmacists to work with – from those here at Masterclass, to those in the team in my pharmacy and to my business partners.

"Thank you for inspiring me to be a better Pharmacist, a better leader and a better person."

As winner of the TerryWhite Chemmart Pharmacist of the Year Award, Karen receives \$2,000 towards furthering her education allowing her to continue providing the Samford community with the best possible advice and service.

ENDS

NOTES FOR EDITORS

- The TerryWhite Chemmart HEART Awards are an annual celebration of health, customer excellence, innovation, tenure and leadership with the Pharmacist of the Year Award awarded to an inspirational person who has shown a commitment to delivering health and wellbeing services to the community highest standards.
- Winners of the Pharmacy of the Year, Pharmacy Innovation, Pharmacy Service and Leadership Awards will be announced at the TerryWhite Chemmart National Member Conference which will be held in Sydney in August 2018.
- Further information about TerryWhite Chemmart Samford and The Clinic Hub can be found online at www.theclinicub.com.au

ATTACHED IMAGE

- Presentation of TerryWhite Chemmart Pharmacist of the Year Award, 17 April 2018 at the Pullman Melbourne Albert Park Hotel
- *From left to right:* Mr Nick Munroe, TerryWhite Chemmart National Operations Manager, Ms Karen Brown – 2018 Pharmacist of the Year, TerryWhite Chemmart Samford and Mr Duncan Phillips - Chief Operating Officer, TerryWhite Chemmart

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